

Housekeeping Supervisor

The Housekeeping Supervisor leads our team of housekeeping attendants in the shift to ensure excellent housekeeping service.

Uplift Your Career with Corinthia Budapest!

Tasks & Involvements:

- Direct and coach Room Attendants, Public Area Attendants and Laundry Attendants in their daily duties; ensure needs of guests are attended to promptly and in line with Company standards
- Conduct inspections of guest rooms, common areas and back of house space; raise maintenance requests as needed; see pending tasks through to completion
- Execute and supervise periodic and seasonal deep cleaning of guest rooms (and its contents), common areas and back of house space
- Enforce 'Lost & Found' program
- Control cleanliness and restocking of all in-room minibars; assure accurate posting of consumptions; manage inventory of minibar items
- Undertake preventative pest control measures in guest rooms, common areas and back of house space as directed
- Ensure compliance with all applicable Company policies and procedures within the department
- Maintain highest standards of Quality Assurance and Guest Satisfaction in accordance with set KPIs
- Behave in a professional manner at all times and set an example to all
- Partake in training and retention of talent
- Assist with inventory of linen, operating supplies and equipment; furniture and fixtures in common areas
- Prevent waste of resources e.g. guest amenities, cleaning supplies; prevent careless damage to equipment and furniture

The Ideal Candidate:

- At least 4 years' experience as Room Attendant or 2 years' experience as Housekeeping Supervisor in a 5-star property of similar size
- Qualification in hospitality
- Excellent command of written & spoken Hungarian and English
- Good understanding of housekeeping systems & processes
- Superior attention to detail and ability to control multiple tasks simultaneously
- Improved communication skills
- Ability to coordinate a team

Benefits:

- Competitive salary with cafeteria
- Meals in the staff canteen on duty
- Private healthcare insurance
- Uniform with laundry service
- International Corinthia discounts
- Employment recognition awards & events
- Learning & development opportunities

Candidates must be eligible to work in Hungary and are requested to submit their professional CV in English with their application via jobs.budapest@corinthia.com.

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